

# Primend Backup Service



Backup service based on VEEAM technology

The service is designed for customers using Microsoft Office 365 in their daily work, such as Exchange Online, SharePoint Online, OneDrive for Business, Teams and Power BI.

## Why use a separate back-up service?



Microsoft does not provide back-up for Office 365 and Microsoft 365 services, only keeps your deleted data for a short-term:

- ✔ For Exchange Online the maximum period is about 90 days
- ✔ For SharePoint Online and OneDrive it is about 60 days
- ✔ There is currently no back-up service for Microsoft Teams.



## What is VEEAM Back-up for Microsoft Office 365?

- ✔ It provides a possibility for back-up of all the Office 365 tenant, including either all the services or only the selected services
- ✔ It is possible to back up data on Primend Cloud environment or Azure Blob disk array by Microsoft Azure.
- ✔ A customer may set up the back-up period as desired.
- ✔ Fast recovery
- ✔ Also enables recovery of individual files



## 3 things are required for use of cloud backup service:

- ✔ Veeam Back-up for Office 365 license
- ✔ A location where the back-up should be created (Primend Cloud environment, Azure Blob, own server center)
- ✔ A partner to set up Veeam and provide support.



## How is Veeam Back-up for Office 365 licensed and priced?

- ✔ The license price for one Veeam user is **1.48€** per month
  - Veeam is licensed per user, the number of users can be changed on an ongoing basis and the price is calculated on a monthly basis
- ✔ 1TB of data in the Azure cloud environment costs **20€** per month
- ✔ Monitoring and administration of back-up service per one tenant costs:
  - up to 30 users - **50€** per month
  - more than 30 users - **100€** per month
- ✔ The fee for initial setup of the service depends on the size of the project
- ✔ Restoring data from a backup is charged on an hourly basis



## Tom Poppe ” IT Manager

In Solina we have been using Veeam as our primary backup tool for years now and there is just no competition when it comes to backing up virtualized environments. When we had to choose a solution for Office 365 backup it was a no-brainer. We have entrusted our longtime partner Primend to implement this and we now rest assured that our cloud backups are safe at any given moment.

Solina Group is a leading European provider for the savory food industry, Solina's aim is to draw on their unrivaled expertise and passion to create food solutions that deliver sensory food experiences.

Solina Group is Primend's biggest back-up service client with over 1100 users and we are providing full back-up of Office 365 environment to Azure.

If you find that your business data requires back-up, we recommend implementing the back-up services of Primend based on VEEAM technology.



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### CONTACT

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